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FOR IMMEDIATE RELEASE



Media Release
Woodstock Hospital
310 Juliana Drive
Woodstock, ON

Woodstock Hospital Accredited with Exemplary Standing

Once again, Woodstock Hospital has achieved Accreditation with Exemplary Standing by Accreditation Canada – the highest award issued through the hospital accreditation program.

Accreditation Canada is an independent, non-governmental organization that sets standards for quality and safety in healthcare. On December 7, 8 & 9, 2020, Woodstock Hospital underwent an Accreditation Survey, whereby peer surveyors evaluate the hospital's programs, policies and procedures. Accreditation Canada has adjusted assessments to be suited to the COVID-19 reality, with assessments involving remote teams of experts combined with on-site surveyors.

“Obtaining Accreditation with Exemplary Standing in the midst of preparing for and responding to a global pandemic, demonstrates the hospital’s unwavering commitment to high quality, patient-centred care and services,” stated Perry Lang, Woodstock Hospital President & CEO. “Preparing for Accreditation is a multi-year process. We are very proud of this achievement and thank our staff for all of their hard work and dedication in preparing for this accreditation survey.”

Accreditation decisions are based on compliance with standards. **Woodstock Hospital was evaluated on 1828 standards**, and of those standards WH was in compliance with 97.3%. In addition, WH was in compliance with **ALL** Required Organizational Practices. By achieving Accreditation with Exemplary Standing, Woodstock Hospital will not undergo another accreditation survey for four years.

“Achieving this level of accreditation assures our patients, families and caregivers that the care and services they receive at Woodstock Hospital, meet nationally recognized standards for best practices and patient safety,” said Jayne Menard, VP of Patient Care and Chief Nursing Officer.

Some of the highlights and strengths acknowledged by the accreditors included:

- Since the onset of the COVID-19 pandemic, the organization has developed a variety of strategies to communicate and to treat patients virtually which includes pre-anesthesia consults, pre-admission assessments and clinical consultations.
- Patient flow is an absolute area of strength at WH, with accreditors acknowledging the Emergency Department’s exceptional wait-time performance.
- Staff and physicians are described as highly dedicated and skilled in the delivery of patient care and services. It was evident that staff are proud of the work they do.
- Patient and family-centred care is identified as a priority and the organization is commended for engaging patients and families in clinical and administration services.

- A renewed 5-year Strategic Plan was developed with input from staff, physicians, hospital leadership, patients, families and community partners.
- The hospital's quality and safety improvement projects and initiatives are commendable.
- Surveyors were impressed with the hospital's focus on renewable energy sources including solar energy and electric car charging stations, along with waste diversion strategies.
- Community partners described the hospital as welcoming, kind, inclusive and partnering.
- The organization is led by a governing board that is knowledgeable, committed and enthusiastic and by leaders who are nimble, hardworking and confident.

“Hospital staff and the Board of Trust put a lot of time and effort into preparing for this evaluation,” said Rick Shaheen, Woodstock Hospital Board of Trust Chair. “We congratulate the hospital on another successful Accreditation. This accreditation award is a true testimony to the staff's commitment to providing safe, high quality patient care and services for the community.”

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About Accreditation Canada

Accreditation Canada is a not-for-profit, independent organization accredited by the International Society for Quality in Health Care (ISQua). Accreditation Canada provides national and international health care organizations with an external peer review process to assess and improve the services they provide to their patients and clients based on standards of excellence. Accreditation Canada's programs and guidance have helped organizations promote quality health care for over 55 years. For more information visit www.accreditation.ca

About Woodstock Hospital

Built in November 2011, Woodstock Hospital is a 178 bed, full-service community hospital, providing primary care to a population of 55,000 and specialized care to nearly 110,000 within the County of Oxford. The new facility offers a wide range of health programs including Maternal Child, Women's Health, Specialized Surgical Services, Inpatient and Outpatient Mental Health Services, Dialysis and Rehabilitation Programs, a Systemic Therapy Program and an MRI. Our full service facility works closely with our community partners to provide our patients with healthcare services, close to home.

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